



WEBB FONTAINE

Trade Facilitation Services



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Background

- Webb Fontaine Group is a private held company with shareholding, headquartered in Dubai.
- Webb Fontaine specializes in improving trade related government services through e-government systems, business process re-engineering, and leading edge information technology solutions
- Webb Fontaine provides a comprehensive suite of e-Government software products, including a Trade Single Window platform, a Customs system, Advance ruling solutions and Trade portals
- There are currently 685 staff members in the company, with 333 staff providing backstopping services (biggest R&D centers in Trade Facilitation area)
- Webb Fontaine uses the most advanced technology and has been certified (ISO 9001:2015 and ISO 9001:2008) for the quality of its systems.



Range of Products and Services

 Webb Trade Single Window	Webb Trade Single Window® is Webb Fontaine's Single Window Solution
 Customs Webb	Customs Webb® is Webb Fontaine's Customs Management system.
 Value Webb	Value Webb® is Webb Fontaine's innovative, integrated Customs classification, valuation, risk management and auditing solution.
 Webb Executive Vision	<ul style="list-style-type: none"> • Interfaces with any existing Customs system • Provides Government officials and Customs Management with real time revenue figures, trade statistics, clearance time details, as well as online intelligence records and office productivity information.
 Webb Suite	Webb Suite is a comprehensive set of solutions built for and around AsycudaWorld, coming with a 24/7 technical support center run by high level engineers.
Inspection of Commodities	Verification and Testing Services of commodities



Worldwide Presence





Key Successes vs TFA Principles

Côte d'Ivoire – African Case study

Transparency - Licences

- 12 Key Govt. ministries involved in Int. trade using the SW
- The Central bank
- 4 National agencies
- 3 ports
- E-Payments since 2017





Key Successes vs TFA Principles

Simplification

- Integrated and online applications, declarations (Incl. Asycudaworld) on the SW Portal
- E-notifications included add-on tools such as:
 - Webb Tracker
 - Webb Executive vision
 - Online Tariff simulation
 - Online exchange rates
 - Trade information
- Provision of internet kiosks for non-connected clients

The screenshot shows the website header with the logo 'GUICHET UNIQUE POUR LE COMMERCE EXTÉRIEUR' and 'PORTAIL D'INFORMATION'. Navigation links include 'Accueil', 'Liens utiles', 'Actualités', 'Support', 'A propos de nous', 'Rechercher', and 'Ouvrir une session'. Below the header, there is a main heading 'L'importation ou l'exportation de marchandises en Côte d'Ivoire.' and a sub-heading 'Si vous avez des questions auxquelles vous ne pouvez trouver de réponses dans ces pages, merci de vous renseigner auprès de l'autorité compétente.' The main content area is divided into three columns: 'GUICHET UNIQUE DU COMMERCE EXTÉRIEUR' (with an image of a man at a computer), 'IMPORTATIONS' (with an image of a warehouse), and 'EXPORTATIONS' (with an image of a cargo ship). Each column contains a brief description of the service and a green 'En savoir plus' button.



Key Successes vs TFA Principles

Harmonisation

- All processes integrated from application to exit
- Components of Port (eVoyage) incorporated in our SW solution
- Single call centre to handle all SW related matters
- SW is integrated with the Ruling Centre (DI) process







Key Successes vs TFA Principles

Standardisation

- Multilanguage support provided
- Use of the WCO Harmonized Commodity Description and Coding System
- Use of the Central bank (BCEAO) exchange rates
- Harmonisation of SW design makes it easy to interface with other agencies (Ports, airlines, banks, Ministries, etc.)


e-Government Services | Bernard KABANDA 

REPUBLIQUE DE COTE D'IVOIRE 

Customs tariff

This section contains the entire CET Tariff Sections, which can be consulted online or downloaded in printable format. The online consultation allows navigation through Sections, Chapters, Abbreviations & Symbols, as well as General Rules for interpretation of the Harmonized System. It also includes a new Tariff search engine for querying a particular chapter / commodity with one or more keywords.

[Sections \(1 to XXI\) and Chapters \(1 to 99\)](#)
[Abbreviations & Symbols](#)
[General Rules for the Interpretation of the Harmonized System](#)

[Download full tariff in excel format](#) 

Search tariff

Search by one or more keywords Search by HS code

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THANK YOU!